

Cyber Incident Response Process

ATC's Cyber Hotline: 1800 371 133

Notify

If you identify a suspected cyber incident, call ATC's 24/7 incident response hotline on 1800 371 133

Triage

An incident response expert will assess the situation and determine the appropriate response

Specialist Support

Where required, an Atmos First Response Manager will be appointed to coordinate specialist response services and guide you through the incident

Contain & Recover

Specialist teams will work with your organisation to contain the incident, restore systems, and manage any applicable notification obligations

Claims Support

Throughout the process, ATC's in-house claims team will provide ongoing coverage guidance and assess insured losses to support timely claim resolution

Post-Incident

Once the response is complete, Atmos can discuss remediation options with you to help strengthen your organisation's cyber resilience going forward