

CrowdStrike Update

As the dust settles on the global outage that occurred on July 19th 2024, the international cyber security industry is uniting to minimise the ongoing impact.

The Blue Screen of Death (BSOD) error appeared on 8.5 million computers following a faulty software update released by cybersecurity firm, CrowdStrike. For the last 23 years, CrowdStrike have been protecting businesses and individuals against cyber threats. The broad impact of this incident demonstrates the trust enterprises have put in CrowdStrike to protect them from external cyber-attacks. It also highlights the heavy reliance on some global providers and how important it is to maintain disaster recovery strategies and workarounds in the event of a technological outage.

Threat actors continue to exploit the uncertainty by offering fake assistance for recovery and ongoing remediation. It is vital that businesses remain vigilant to social engineering attempts and if they require support, to follow official guidance issued by CrowdStrike and Microsoft.

<https://www.crowdstrike.com/falcon-content-update-remediation-and-guidance-hub/>

<https://blogs.microsoft.com/blog/2024/07/20/helping-our-customers-through-the-crowdstrike-outage/>

The team at ATC are on hand to provide assistance. Please get in touch.

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