

# CYBER INSURANCE

## BROKER INFORMATION



Australians report a cyber crime every 10 minutes.

Businesses of all trades and sizes are becoming more vulnerable to cyber threats due to the increasing reliance on computers, networks, programs and data. As the level of dependency grows, so too does the cyber risk.

ATC's Cyber policy is designed to protect SME businesses from losses as a result of a variety of cyber attacks, threats and exposures and we have specialists on hand 24/7 to help get your clients back up and running as soon as possible.



### WHAT IS COVERED

- Funds Transfer Fraud (Social Engineering & Cyber Theft)\*
- Business Interruption Loss
- Incident Response Costs
- PCI Fines & Assessment Costs
- Cyber Extortion & Ransomware
- Data Breaches
- Reputational Harm Event
- Network Security Liability
- Media Liability
- Telephone Hacking
- Bricking/Hardware Replacement Costs
- System Failure\*

\*Optional coverage not part of standard wording

### APPETITE

- Builders, Tradies & Construction
- Healthcare, Sports & Leisure Industry
- Accommodation, Entertainment & Retail
- Legal Services, Real Estate & Accountants
- SME Market Below \$65m Annual Revenue

### POINTS OF DIFFERENCE

- Waiting Period: 8 Hours
- Business Interruption Indemnity Period: 6 Months
- Nil Excess in Respect of Remediation Costs
- Low Limits Available from \$100,000
- Technical Cyber Training Available from our Underwriting Team
- Cover for Outsourced IT Service Providers/ Cloud Providers Automatically Included
- 24 Hour Incident Response Hotline Managed Locally by Clyde & Co

### RISK MANAGEMENT

- FREE Commercial Grade Anti-Virus and Firewalls Available for up to 30 Devices
- FREE Back-Ups for up to 300GB of Cloud Storage



### QUOTE REQUESTS

Ensure your client's business is protected from cyber threats with ATC's Cyber Policy. Quote, obtain documents and bind online using ATC's portal:

<https://brokerportal.atcis.com.au/>

### QUESTIONS

If you have any questions, please visit our website [www.atcis.com.au](http://www.atcis.com.au) or email [cyber@atcis.com.au](mailto:cyber@atcis.com.au) and one of our underwriters will get back to you as soon as possible.

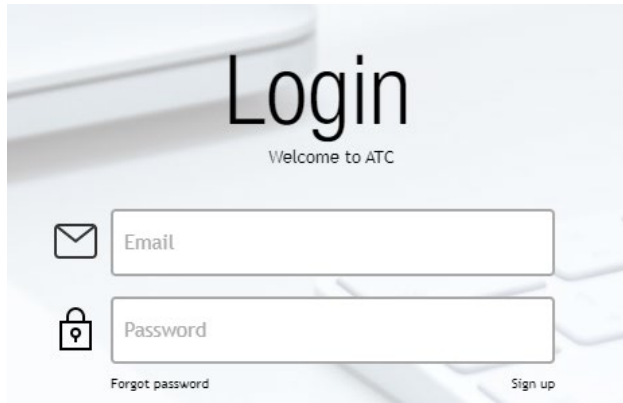
Coverholder at **LLOYD'S**

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## PORTAL WEBSITE

<https://brokerportal.atcis.com.au/>



## SIGN UP

If you have not been previously provided a password or you have not signed up for a login, please complete the details when you click "Sign Up".


## LOGGING IN

You will generally receive the login details via email within 12 hours except weekends or public holidays. Please check your junk folder before contacting ATC. Ensure you keep this somewhere safe and secure.

## FORGOTTEN PASSWORD

If you have forgotten your password, you can click on the "Forgot Password" link. Complete the details and you should receive a new password via email within 12 hours except weekends or public holidays.

## USER PROFILE

Once you have logged in, on the top right-hand corner of the homepage, you will see the Profile icon . You can edit your phone number, mobile, job title and password here.

## NEW QUOTES

There are three (3) areas where you can create a new quote.

1. Homepage - "Get a Quote";
2. By searching for a Client; or
3. On the Quote page/section itself.

Follow the step by step questions to complete the quote. If your quote triggers a referral, the indicative premium will no longer be applicable, and your quote will be reviewed by the underwriters.

If your quote triggers a declination, it will stop you from completing the quote. In which case, you can email your query to [cyber@atcis.com.au](mailto:cyber@atcis.com.au).

## EXISTING QUOTES

All quotes are valid for 30 days and will automatically be deleted once they have expired.

## BINDING A QUOTE

There are four (4) ways to bind a quote:

1. At the conclusion of the quoting process;
2. Homepage – "Bind Now"
3. By searching the Quote; or
4. By searching the Client.

Ensure you bind the quote before it is due to incept as the inception date of the policy cannot be backdated.

## POLICY DOCUMENTS

At the end of the quoting process, you can click on the link for you to download the quotation documentation.

If you bind immediately after quoting, the policy documents will automatically be sent to you via email.

If you have exited the quoting process, both quote and policy documents can be accessed by searching for the quote, policy or client.

Kindly note that all emails are directed to the email address you provided and not the Insured's.

## CERTIFICATE OF CURRENCY

After binding a policy, you can also generate a Certificate of Currency. You can access this by:

1. Homepage - "Certificate of Currency";
2. By searching the Policy; or
3. By searching the Client.

## AVAST INSTALLATION LINK

If you are required to install the Avast software, a registration installation link will also be emailed to you once the policy has been bound.

### FOR MORE INFORMATION

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Level 4, 451 Little Bourke Street  
Melbourne VIC 3000  
Tel: 03 9258 1777  
Email: [cyber@atcis.com.au](mailto:cyber@atcis.com.au)  
Web: [atcis.com.au](http://atcis.com.au)

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